

LinkedIn Learning

Creating, Activating, Accessing, Populating

LinkedIn A/C

Step 1: Create

*LinkedIn is your **personal CV portfolio** that will follow you online in your Career Journey. It should be **preferably** be created using your **personal e-mail A/C***

Learning A/C

Step 2: Register

*LinkedIn Learning A/C is by **SUTD Library subscription**. It needs **SUTD e-mail A/C to activate the licenses** for the patrons.*

<https://www.linkedin.com/learning/activate>

E-Mail

Step 3: Activate

*LinkedIn Learning A/C will send an **activation e-mail** to **SUTD e-mail**.*

*Follow instructions to activate LinkedIn Learning A/C. **Done ONLY once**.*

* Check **Junk** folder

* Check **Quarantined** e-mail

Access

Step 4: Access

*Access from **A-Z e-Resources page** → Click & access.*

If logged out, log on with LinkedIn A/C [personal e-mail].

OR

*Access via **LinkedIn A/C** via your personal e-mail → Click on Learning to access the courses.*

Certification

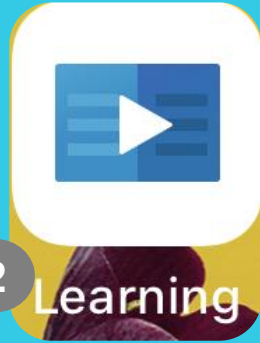
Step 5: Add

Learn & Complete Courses.

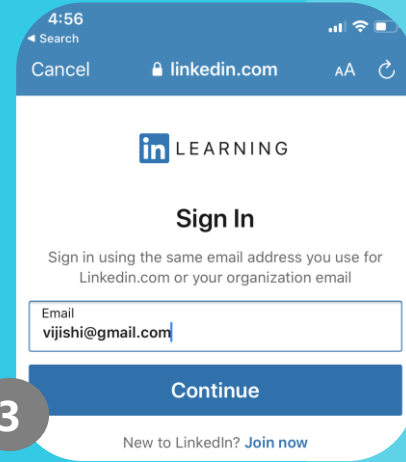
*Add Certifications to **LinkedIn Portfolio [CV]***

Mobile App Version

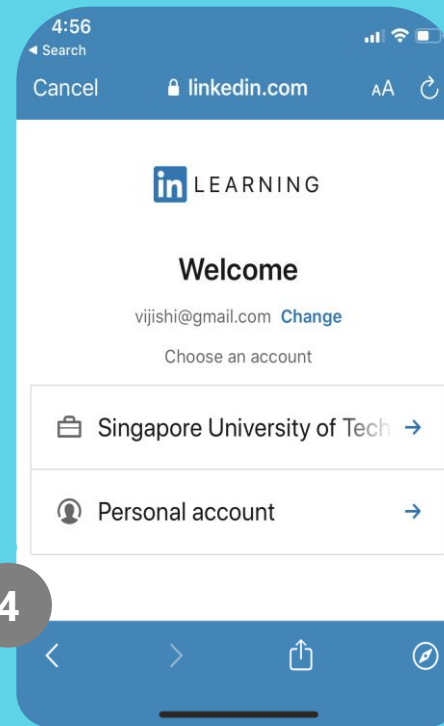
1 Download
LinkedIn
Learning
App



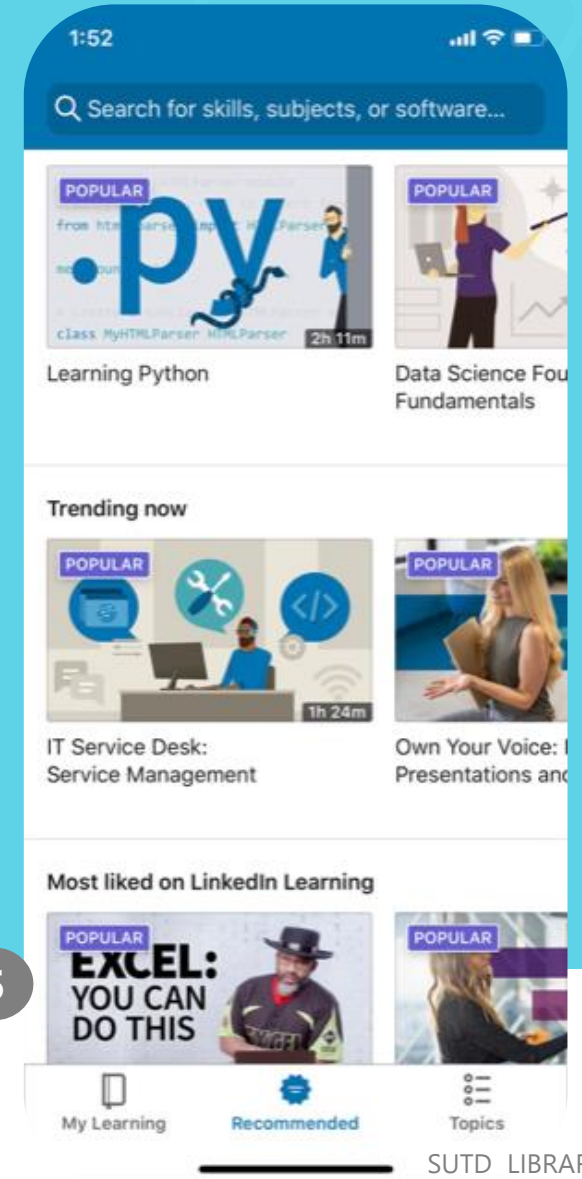
2 Learning



3



4



5



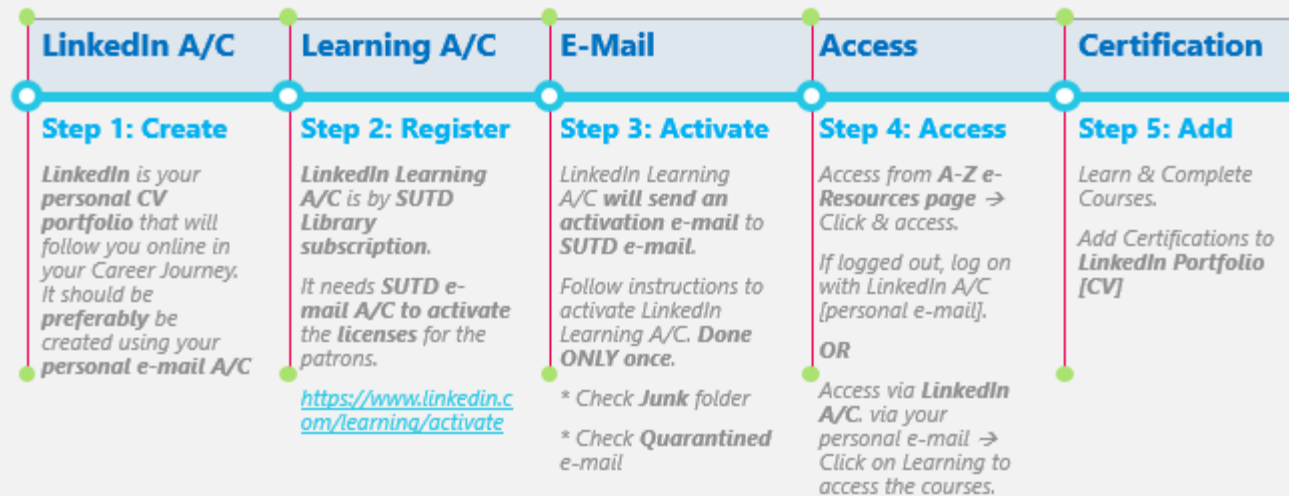
Frequently Asked Questions [FAQ]

A I don't have LinkedIn A/C. Do I have to create it first before Activating My LinkedIn Learning A/C?

It is preferred as it needed if you want to add your certifications to your LinkedIn Portfolio. You can create a simple LinkedIn A/C first and populate the data at a later stage.

B I already have a LinkedIn A/C. Do I have to start from Step 1 to activate My LinkedIn Learning A/C?

No. You can start with Step 2 to register for your Learning A/C. You can proceed to activate your Learning A/C using this link. <https://www.linkedin.com/learning/activate>



C When do I use my SUTD e-mail for LinkedIn Learning A/C?

You need it only ONCE for activating your LinkedIn Learning A/C. Subsequently, you can proceed to use your LinkedIn A/C to access for LinkedIn Learning subscription.

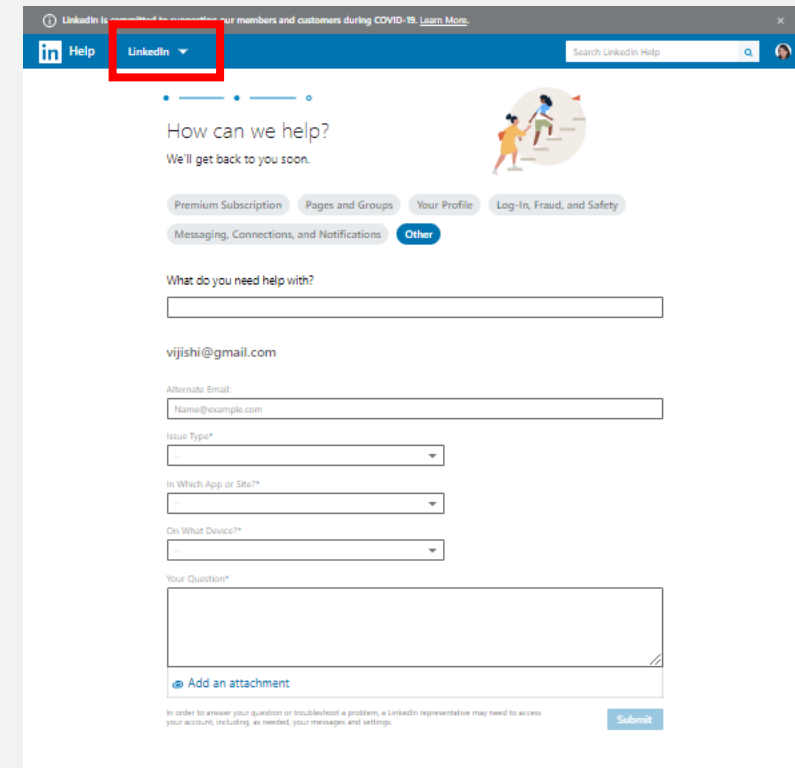
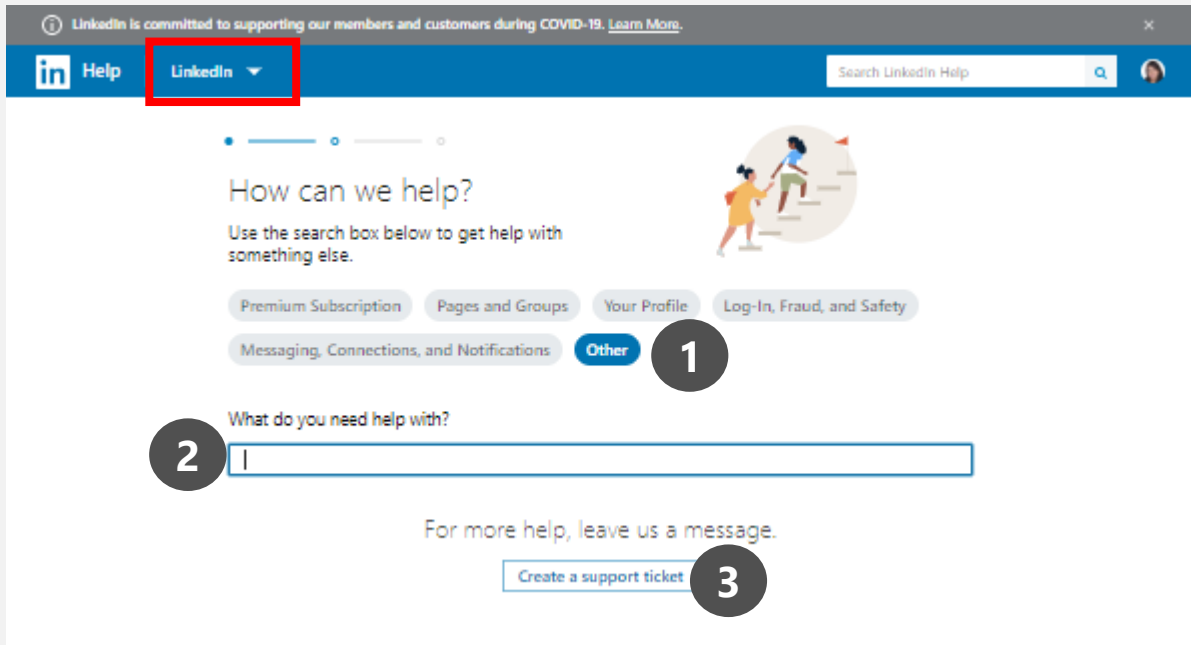
Frequently Asked Questions [FAQ]

D Is LinkedIn and LinkedIn Learning the same?

No. LinkedIn is for creating your personal professional resume portfolio while LinkedIn Learning is for self-directed learning via online courses to build skills.

E I have problem with LinkedIn A/C access. What can I do?

Due to privacy issues, you have to contact LinkedIn support directly. [LinkedIn Help Center](#) will help you. You can also [Create a support ticket](#) OR use their **Live Chat** for help.



Frequently Asked Questions [FAQ]

F Is LinkedIn Help Center and LinkedIn Learning Help Center the same?

No as of 29th May 2020. They are currently managed differently. You have to contact the relevant Help Center.

G I have problem with LinkedIn Learning A/C access. What can I do?

Due to privacy issues, you have to contact LinkedIn Learning support directly. [LinkedIn Learning Help Center](#) will help you. You can also [Create a support ticket](#) OR use their **Live Chat** for help. For LinkedIn Learning Access, if you still have problems, you can drop SUTD Library [an e-mail](#). We will help you.

This screenshot shows the LinkedIn Learning Help Center interface. At the top, there is a navigation bar with the LinkedIn logo, 'Help', and a dropdown menu for 'Learning'. A red box highlights the 'Learning' dropdown. Below the navigation bar is a search bar and a main heading 'How can we help?'. There are several category buttons: 'LinkedIn Learning Subscription', 'Accessing LinkedIn Learning via your Organization', 'User Management', 'Certificates of Completion', 'Disconnect Profile', and 'Other'. A red box highlights the 'Other' button, with a callout '1' next to it. Below the buttons is a text input field with the placeholder 'What do you need help with?'. A red box highlights this input field, with a callout '2' next to it. At the bottom, there is a button labeled 'Create a support ticket' with a callout '3' next to it.

This screenshot shows the LinkedIn Learning Help Center interface, specifically the support form. At the top, there is a navigation bar with the LinkedIn logo, 'Help', and a dropdown menu for 'Learning'. A red box highlights the 'Learning' dropdown. Below the navigation bar is a search bar and a main heading 'How can we help?'. There are several category buttons: 'LinkedIn Learning Subscription', 'Accessing LinkedIn Learning via your Organization', 'User Management', 'Certificates of Completion', 'Disconnect Profile', and 'Other'. Below the buttons is a text input field with the placeholder 'What do you need help with?'. Below this is a section for submitting the form, including a text input field for the user's name (pre-filled with 'vijishi@gmail.com'), a dropdown menu for 'How do you access LinkedIn Learning?', a dropdown menu for 'Contact Reason', and a dropdown menu for 'What device are you using to access LinkedIn Learning?'. Below these is a large text area for 'Your Question'. At the bottom, there is a button labeled 'Add an attachment' and a 'Submit' button.

H Can I access LinkedIn Learning Courses on my mobile device?

Yes. Both LinkedIn and LinkedIn Learning have their own Mobile Apps. Please download them separately and login with your LinkedIn A/C username and password to access the two different resources.

